COVID-19 PANDEMIC
CITY OF MONTEREY RESPONDS
MAR 1 - DEC 31, 2020

**Housing**
- **Eviction Moratorium:** 2/3 residential population of renters
- **Emergency Rental Assistance Grants:** $800,000 Up to 6 months
- **Commercial Rent Deferral Program:** $687,800 Amount dispersed
- **Rental Lease Amendments:** 119 Households Assisted
- **29 participants,** $255,200 amount deferred
- **2 tenants,** $66,800 amount deferred

**Business**
- **Local Economic Stimulus Plan:** $1 million
- **Temporary Outdoor Permits & Parklets:** 50 no-charge permits issued
- **Partnerships (partial list):**
  - Monterey Peninsula Chamber
  - Community Foundation
  - Food Bank of Monterey County
  - Meals on Wheels
  - Business Associations

**Meals**
- **Meals for Seniors:** 2,229 meals distributed
- **Thanksgiving:** 1,490 meals distributed, 360 meals delivered
- **Holiday Meals:**
  - 465 meal kits for 4 people
  - 100 meal kits for 6 - 8
  - 35 meal kits delivered
- **Drive-through Produce Pickup:** 7,533 reservations, 25,000+ people served
- **Neighborhood Associations:** Montage/CHOMP
  - Peninsula Cities
  - Monterey County
  - Local Representatives

**Recreation**
- **Operation Outreach:**
  - 1,227 staff hours
  - 5,721 calls made
  - 2,650 contacts made - some people reached multiple times
- **Group Exercise:**
  - 70+ virtual group exercise classes produced
  - 22 outdoor group exercise classes weekly
- **Blood Drives:** 479 units of blood collected
- **Virtual Recreation Activities, Emails and Videos:**
  - 36 weeks of activities
  - 2,209,149 emails sent
  - 35 cooking videos
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**Library**
- 78,978 items checked out
- 38,301 customers
- 153 days of service

**Outreach**
- Media Briefings: 125
- Graphics and Signage produced: 350+

**Social Media**
- 2.6M tweet views
- 12.3k followers
- 3.7M facebook views
- 29.4k facebook followers

**COVID Email Subscription**
- 180 emails sent = 681,582 emails
- 121 nextdoor emails to 14,650 peninsula residents
- 288,000 youtube views

**Public Safety**
- Code Compliance Citations Issued: 51
- 30+ hours/month
- 25 citations issued
- 69+ masks given

**General - Education & Enforcement**
- Face covering emergency ordinance
- Outdoor tent & heater fire safety
- Closed facilities
- Social distancing, general stay at home order

**Masks & more**
- Mask Distribution: 5+ supported events
- 20,000+ masks
- 790 N95 masks donated by the community

**Emergency Operations Center**
- 295 days activated

**Emergency Mask Order**
- 25 facilities
- 175 hours per week
- 7,700 total hours

**COVID-19 Back to Work Protocols**

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